



GRIEVANCE TRAINING COURSE

Module Two

'Grievance Panel Training'

28 February 2017

Programme



'Grievance Panel Training'

28 July 2017

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The aim of this course is to enable those who may be required to manage and participate in grievance procedures to ensure that they are dealt with promptly, fairly and consistently.

By the end of the module participants will:

- have identified the role of the panel members and have confidence in participating in a grievance panel
- be able to recognise the nature and relevance of a range of evidence types in a grievance panel

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Christina Ahlfors

Ms. [Name] was a matrimonial solicitor in private practice for 21 years until 1995 and a magistrate for 18 years in the West London PSD. She held a judicial post as Regional Chair of the London South, South and South West Region of the Mental Health Review Tribunal from 1998 to 2004. She is a judge in the Health and Social Care chamber of the Tribunal Service, sitting in the Mental Health Tribunal (MHT). She is a legal chair for the GMC, an independent member of the Parole Board and a Deputy Traffic Commissioner. She is also a family mediator. She is an appraiser and mentor for the MHT and the Parole Board. She has worked as a trainer and facilitator for the Judicial College (formerly the Judicial Studies Board) in all areas of tribunal skills development, including diversity training and reason writing and was involved in the drafting and preparation of the JSB booklets, Tribunal

1. Sarah Jones

Sarah Jones joined the UCL HR team in July 2016 as Head of HR Policy and is responsible for the team providing employment policy advice and developing integrated HR Policies and Procedures to support strategic and operational priorities. Prior to joining UCL, Sarah held HR management roles across the Education Sector as well as other public and private sector organisations. Sarah has over 15 years' experience as a HR specialist ensuring people strategies are linked to business objectives. With her extensive practical knowledge and experience in employee relations, performance management, recruitment and training and developing HR processes she has supported medium-large size client groups partnering with operating business leaders to ensure HR strategies are aligned with business initiatives.

Richard Smith is an organisational development professional with over 20 years' experience in change and development activity across the financial services, charity and higher education sectors. He leads the UCL HR Organisational Development team and is responsible for areas including leadership development, researcher development, delivering the Doctoral Skills Development Programme and ensuring a Schools-facing consultancy provision. A qualified coach, Richard coaches and mentors staff within UCL and his current activities include creating the annual New Heads of Department Programme and supporting UCL Qatar.

BMA House directions

Directions from Euston Station

Walk into the station forecourt with the platforms behind you and head towards

Directions from Kings Cross Station

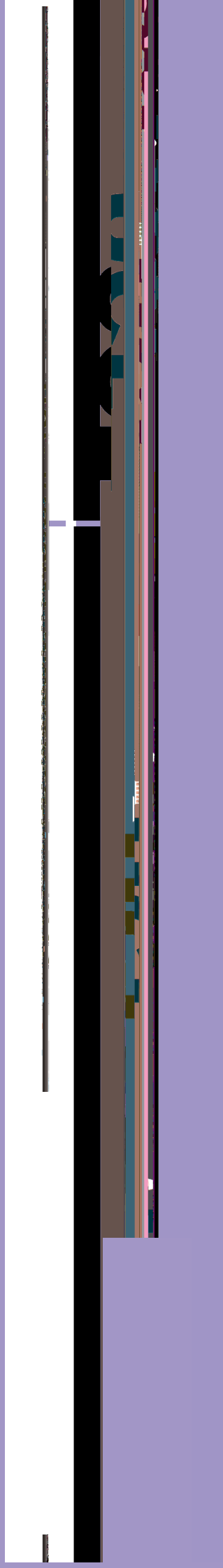
Directions from Russell Square Station:

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Lord Carnwath, *Justice of the United Kingdom Supreme Court*
Lady Hale, *Justice of the United Kingdom Supreme Court*
Lord Justice Jackson, *Court of Appeal*
Lord Justice MacFarlane, *Court of Appeal*
Sir John Goldring, *Court of Appeal (retired)*
Sir Stephen Sedley, *Court of Appeal (retired)*
Judge Antoine Garapon, *Secretary-General, Institut des Hautes Etudes sur la Justice (France)*
Professor Judith Resnik, *Arthur Liman Professor of Law, Yale Law University*
Professor Richard Susskind, *President of the Society for Computers and Law*
Alexandra Marks, *Commissioner, Judicial Appointments Commission of England & Wales*

For further information on the Institute please see: www.ucl.ac.uk/laws/judicial-institute



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